

Notice of Dispute

BM Technologies, Inc. is committed to resolving its customers' disputes in a fair and efficient manner. If you are unsatisfied with the resolution that a customer service representative offers for a problem that you are experiencing, you may notify us of your dispute by sending us this form.

Please complete this form in its entirety (printing legibly). Retain a copy for your records and send the completed form by certified U.S. mail to:

First Carolina Bank: 171 N Winstead Avenue, Rocky Mount, NC 27804

A representative will respond within 30 days of receiving this form. If the dispute is not resolved to your satisfaction, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association. We provide further details in your account terms and conditions where we also provide a Demand for Arbitration form.

Name of account holder: _____
Account number: _____
Phone number (reached during business hours): _____
Your email address: _____
Your fax number (if any): _____
Your billing address: _____

If you are an authorized representative of the account holder, please print your name, your relationship to the account holder, your address, and a phone number at which you may best be reached during business hours:

Please briefly describe the nature of your dispute and attach any supporting documents that you wish. If necessary, please use the reverse side.

Please briefly describe the relief that you would like from us.

Signature: _____
Date: _____